Introducing the Enterprise e-learning platform

Enterprise offer over 20 e-learning courses to Publicans and their employees to ensure they are compliant with current regulation and have the knowledge to apply within the workplace.

As a company we strongly believe in supporting and developing our Publicans to ensure the success of their business. We continually look at new ways to help with your own personal development and that of your staff.

Developed in conjunction with one of our training partners, the CPL Training Group and designed for the licensed hospitality industry, we are proud to offer you and your staff an e-learning system with over 20 courses available online. There is also a reporting platform recording all training taken by you and your staff providing an audit history you can download and print. E-learning is one of the quickest and most efficient ways for you to train and the system is easy to use. All courses are interactive and include animations, videos and games.

enterpriseinns.cple-learning.co.uk
Your e-learning platform

The Learning Management System puts you in control with instant access to all e-learning courses and software applications. Tailored to suit the structure and needs of your business it provides a central location for all users. Hierarchy-based access levels ensure courses are allocated correctly and management information is displayed appropriately, thus helping to protect your business.

Hierarchy

This tool enables you to manage training for your staff with real-time analysis of their progression. The system updates itself so any new staff entered will automatically be assigned a secure login and courses relevant to their job role.

Reporting

Achieve instant organisation of all your training records through the reporting system in your console.

Training Record Timeline

This tool creates a complete training history for all your staff by storing all previous training records and updating with newly completed courses. You can set reminder dates and attach relevant training documents to staff records ensuring their training history is maintained.

User Friendly

The platform’s uncomplicated, friendly interface is very easy to use; thus enabling you to monitor and audit your training in a click.

24/7 Accessibility

All a user needs to access the platform is a personal login and an internet connection.
All courses include animations, videos and games to make your learning interactive. Please contact us for more information or to get unlimited access to the e-learning courses.

**Age Verification**  
England & Wales  
It is a legal requirement for all licensed premises to ensure an age verification policy exists for the supply of alcohol. Create your policy online.

**ALPS**  
Award for Licensed Premises Staff  
Understand the importance of selling and serving alcohol in a lawful and socially responsible manner by providing staff with the knowledge of the licensing objectives.

**AUASP**  
Award for Underage Sales Prevention  
This course provides the skills needed to confidently refuse underage sales and understand the law and responsibilities to prevent underage sales.

**Bar Excellence Award**  
Designed by Cask Marque, legal experts and bar staff, this course provides valuable training for anyone providing a service in hospitality.

**Bribery Act Awareness**  
Teaches how to create and implement an anti-bribery policy and risk assessment, and how to recognise and prevent corruption and bribery.

**Cellar Management**  
In association with Cask Marque, this course shows staff how to look after cellar equipment, ensuring beer remains in perfect condition from being delivered to being served.

**Coffee Skills**  
Learn how to maintain and use a coffee machine, make speciality coffees and add towards a professional barista portfolio.

**Conflict Management**  
Increase self-awareness by helping recognise and defuse heated situations with confidence, if and when they arise.

**COSHH**  
Control of Substances Hazardous to Health  
Control of Substances Hazardous to Health protects businesses and employees by maintaining a safe, hazard-free workplace.

**Customer Service**  
Provides the knowledge on how to deal with difficult customers, understand the support process and how to represent your organisation in a positive manner.
Disability Awareness 🥇 Helps employees understand disability so they feel more confident dealing with disabled people.

Drugs Awareness 🥗 Provides employees with knowledge of commonly used drugs and the signs of drug use and dealing to protect your business.

Equality & Diversity 🦶 Explores the principles of equality through human rights, helping to develop awareness of prejudices and reducing discrimination within your business.

Fire Awareness 🇬🇧 A legal requirement in any working environment; the Fire Awareness course enables a user to ensure a safe, hazard-free environment.

Interview Skills 📝 Provides the users with the techniques needed to interview and then hire with confidence through the means of excellent communication skills.

Manual Handling 💪 Gives an understanding of occupational safety and shows how to avoid injuries in the workplace.

Money Laundering Awareness 🤝 Explaining money laundering and the regulations, policies and procedures which will help to protect businesses from being used for criminal activities.

Perfect Serve 🥤 Made in conjunction with Coca-Cola to show how to pour perfect soft drinks and implement the three ACE pillars in your business.

Staff Appraisal Skills 📊 Develop staff through effective communication and review to improve motivation and performance.

Stock Management 🍴 Suitable for anyone involved in hospitality, this course provides the knowledge to demonstrate best practice management techniques.

Time Management 🕒 Prioritise your workload, reduce anxiety and stress, and effectively manage your and your employees’ time with our course to smart working.

enterpriseinns.com
0151 647 1057
support@cpltraining.co.uk
Unlimited training for you and your team for only £250!*  

Login to the Enterprise e-learning console and benefit from unlimited access to all online courses for you and your team for an annual fee of £250*.

### How much does it cost?

1. **Annual Licence** – unlimited access for all courses for you and your team for a 12 month period. You will receive a confirmation email when you purchase any course/licence.

2. **Pay As You Go** – courses priced at £20* each.

### How do I access my e-learning courses?

You can access the Enterprise console directly at:

http://enterpriseinns.cple-learning.co.uk

Once logged in you will be able to set up your staff user details, browse available courses and purchase an Annual Licence or the Pay As You Go option. Your staff will be able to access the course from any computer with internet access. A course can be paused and returned to the point where they left off.

### How do I know which courses staff have completed?

There is a full reporting system on the console allowing you to monitor which courses have been started, when they started, and their current progress, or result. Certificates will be sent to the pub address.

### When will new courses be available?

New courses are released throughout the year. If you have an Annual Licence you will have instant and free access to new courses, which will automatically appear on your console.

### Support Team

CPL Online has a dedicated support team, so if you have any queries or experience any technical issues please contact:

Telephone: 0151 647 1057 (Mon-Fri, 8am-6pm)

Email: support@cpltraining.co.uk

* plus VAT